



Name: Alysha Mackenzie
Registration Number: FSP50661
Main Place of Business: 62 Bank Street, Whangarei 0173
Trading Names: Balance Advisors – Balance Life LTD
Telephone numbers: 021 882 661
Email Address: alysha@balanceadvisors.co.nz
This disclosure statement was prepared on: 1st April 2018

It is important that you read this document
This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?
I am a registered, but not authorised, financial adviser. I can give you advice about any category 2 product (Risk related life insurance products, Fire and general insurance products, and Mortgage products)

What should you do if something goes wrong?
If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem.
If we cannot agree on how to fix the issue, you can contact Financial Services Complaints Limited. This service will cost you nothing, and will help us resolve any disagreements.
You can contact: Financial Services Complaints Limited
PO Box 5967, Wellington 6145
Telephone Number: 0800 347 257

How I am regulated by the government?
You can check that I am a registered financial service provider at <http://www.fspr.govt.nz>
The Financial Markets Authority authorises and regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.
You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under what should you do if something goes wrong?).

Declaration I, Alysha Morgan Mackenzie declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:..... Date:.....